



Edmonds Veterinary
Hospital *At 5 Corners*

Client Information Sheet

Owner #1 Name: _____

Pronouns: () he/him/his () she/her/hers () they/them/theirs () no pronouns () not listed: _____

Mailing address: _____

City: _____ Zip Code: _____

Phone Numbers: Primary _____ Secondary _____

Email address _____

By providing an email address you are giving us permission to use this as a contact method. Also, you can shop in our online store, and receive special coupons and information about special events and offers via email. If you do not want to receive special offers and coupons, write "opt out" here:

(Your information is not shared with third parties.)

Preferred method of receiving reminders (circle one): Text Email Postcard

Owner #2 Name: _____

Pronouns: () he/him/his () she/her/hers () they/them/theirs () no pronouns () not listed: _____

Phone Numbers: Primary _____ Secondary _____

Please list anyone authorized to give consent for care (including for emergencies, DNR & euthanasia, unless otherwise specified) of pets listed in file. Must be over 18 years of age. Provide name and phone number:

So that we can collect all medical records available, please provide info regarding previous vet clinics - Please list the names and phone numbers (if known):

Eligibility for discounts (circle any that apply): Senior (over 65) Service animal Fellow VetMed

Whom may we thank for their referral (if applicable)? _____

Pet info -

<i>Pet's Name</i>	<i>Dog/Cat, Breed</i>	<i>Male/Female, Altered?</i>	<i>Color</i>	<i>Birthday or Age</i>

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Policies and Procedures

Please initial each item to show you've read and understood.

Thank you for choosing us to care for your pet(s). As a privately owned small business, each client and patient is very important to us. Our goal is to provide excellent care to each patient and excellent customer service to each client.

It is our policy that payment is due at the time of service. We accept Cash, Debit, Visa, MasterCard, Discover, American Express and Care Credit. Unfortunately, we do not provide financing options. We are happy to provide an estimate of services for treatment plans. [REDACTED]

Pet insurance is not processed as human health insurance is. You understand we have no involvement in coverage, claims, or billing for insurance. If your pet has insurance, pay your bill to us in full, then file a claim with the insurance company. They will request records from us and then they will reimburse you for covered services. [REDACTED]

If for any reason there is an open invoice, a collection fee of \$5.00 will accrue to the account monthly. [REDACTED]

If you need to cancel or reschedule an appointment, please notify us at least one (1) business day in advance. Proper notification whenever possible gives us the opportunity to use that time to care for another pet in need. We do implement a "no call/no show" fee of \$35.00 for no show appointment and for late cancellations without reschedule. [REDACTED]

Please allow up to 48 hours to process in-house pharmacy medication refills. Alternative pharmacy refill requests may take up to 72 hours to process. Additionally, there will be an annual fee of \$15 for the use of external pharmacies. This does not apply to the use of our online store pharmacy. [REDACTED]

Please treat our staff with the same respect you would expect to receive. Please always be polite and respectful to the doctors and staff. We work very hard, and we care very much. Hate speech, aggression, or discourteous behavior will result in being asked to leave and no further service. We reserve the right to refuse business to anyone. [REDACTED]

By signing below, you indicate that you are the owner and responsible party for services rendered for the pets listed. You also indicate that you have read and accepted the policies described above.

Signature

Date

Thank you for choosing Edmonds Veterinary Hospital!

If you would like to donate to our "Angel Fund" to help cover care costs for pets surrendered to us while they await adoption, please let your staff know today.

We encourage reviews on Google and Yelp. Positive feedback is especially valued by our team so please share your experience.